

Information pertinent to the survey conducted June 3, 2008
at the ICRWUA Members Meeting

Members Present (Signed in)

<u>ICR</u>	<u>Whispering Canyon</u>	<u>The Preserve</u>	<u>Talking Rock</u>	<u>Total</u>
103	16	0	19	138

Note: it is estimated that approximately 30-60 people did not sign in.

ICRWUA Residential Membership

<u>ICR</u>	<u>Whispering Canyon</u>	<u>The Preserve</u>	<u>Talking Rock</u>	<u>Total</u>
226	49	1	156	432

Note: there are an additional 21 commercial customers; TRR Club Facilities, Landscape accounts for all Sub-Divisions

At the members meeting:

- There was no mandatory sign in.
- There was no mandatory requirement to complete a Survey.
- Neither Board Members nor the System Manger, who are all Members, completed a Survey.
- Some people may have responded with more than one Survey which would have invalidated the results.

What follows is a simple tabulation of the Survey answers and that is followed by a copy of the Surveys returned on June 3, 2008.

Results of the ICR Member Survey

Out of an audience of 138 (+ 30 to 60 who did not sign in) there were 108 survey forms returned. The tabulated results are shown below.

Question 1. I better understand the Issues Associated with the Present Rate Case.

a. Well Field Issues

Strongly Agree	Moderately Agree	Undecided	Moderately Disagree	Strongly Disagree	Total
29	38	17	8	16	108

b. Financial Issues

Strongly Agree	Moderately Agree	Undecided	Moderately Disagree	Strongly Disagree	Total
23	26	27	10	22	108

Question 2. I believe that the LOU (Letter of Understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree	Moderately Agree	Undecided	Moderately Disagree	Strongly Disagree	Total
18	17	24	10	39	108

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: WHY WERENT WE PROVIDED A SPECIFIC FINANCIAL ANALYSIS OF ALTERNATIVES?

① LOU SIGNED & APPROVED BY AIC
② INTERVIEWER'S POSITIONS ADOPTED

ICRWUA Member Survey

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3. Comments: It would help to have a hard copy of
the presentation materials for those interested

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3. Comments:

How does one correctly price a gallon of water?

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3. Comments: _____

MAKING IT CLEAR WHAT HARVARD INVESTMENTS WOULD DO IF CHARGED TARIFF RATES AND REITERATING THEY OWN THE LAND THEIR WIVES ARE ON WOULD GAIN SUPPORT FOR THE LOU.

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3. Comments: If the LOU is implemented, the "intervener's" objections are largely obviated (wiped out).
If I were TRSC I would set up a separate system for the golf course.
JMN

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3. Comments:

THE COMPANY MUST
STOP THE "LEGAL" "BLEEDING"
AND GET THIS OVER WITH AS
I GO UNDER

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3. Comments: Though the ACC would NOT approve,
I would like to have TRR have its
own water Co. otherwise we will
be having these meetings over and over
~~and over and over~~

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3. Comments:

How is it that some people can't accept facts, reality, and the law? Why don't they hire an attorney to voice their reservations? Why are they so antagonistic about TRP?

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3. Comments:

The board has done a thorough and thoughtful job and should be supported by the people it serves.

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3. Comments: I find this whole discussion to be relevant,
but so many ICR residents do not understand
anything going on in the real world, I doubt if
they heard a word!

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3. Comments:

great meeting

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3. Comments:

Good job board

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Undecided

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Strongly Agree

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Moderately Disagree

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3. Comments:

I do hope Dane Taylor
will pay my water bill when it doubles.
Thanks

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Strongly Agree

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Moderately Disagree

Strongly Disagree

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Undecided

Moderately Disagree

Strongly Disagree

3. Comments:

ICRWUA Member Survey

18

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Strongly Agree

Moderately Agree

Undecided

Moderately Disagree

Strongly Disagree

b. financial issues;

Strongly Agree

Moderately Agree

Undecided

Moderately Disagree

Strongly Disagree

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Strongly Agree

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Moderately Disagree

Strongly Disagree

3. Comments:

Now that I have more knowledge

I am a supporter of the Board

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3. Comments: ICR seems to discount the
capital investment in water on site
facilities.

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3. Comments: *Why not charge all empty h's a fee of 10 per month for having the water available for hookup?*

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3. Comments: The company that manages our
water district should go out to bid

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3. Comments: DEPENDS ON ACC POLINGS.

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3. Comments: TRR owns the water, does subsidize
smaller users and helps the Association maintain
profitable operation.

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3. Comments: As TR resident I would accept
the LOU or as an alternative break system
apart & let ICR wells & customers
go their own way.

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3. Comments: *As water becomes more dear, profitability will be driven by commodity costs and not overhead costs.*
100% build out doesn't equal 100% occupancy.

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3. Comments: WE NEED 1 WATER COMPANY THAT
SERVES ALL HOUSEHOLDS AT THE SAME
RATE. THE GOLF COURSE CAN USE WASTE
WATER ONLY OR PLANT ARTIFICIAL TURF.
IT IS CRIMINAL TO USE POTABLE WATER
ON THE GOLF COURSE.

IF THERE WAS NO GOLF COURSE, THE SOLUTION IS A
NO BRAINER.

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3. Comments: IF THE TARIFF RATE IS
\$ 0.50 / 1000 GALLONS \$ THE TRGC PAID
THIS TARIFF THE ICRWUA WOULD BE
VIABLE \$ TRGC WOULD BE HAPPY

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3. Comments:

I think the Board failed to make a strong case for approval of the LOU. The use of written questionnaires rather than verbal questions stifles discussion, which I assumed was the purpose of this meeting. I trust the Board will take some notice of those who believe that the LOU does not represent an agreement "in the best interests" of the members of ICRWUA. NO CONFIDENCE in our current Board.

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3. Comments: TRGC has not been paying their fair share & still
do not want to pay their fair share. They should be paying
close to what a residential customer is required to.

Telling us about consumption at build out is bogus. That is to far
down the road. We need to be concerned with problems now & over the next
5 years.

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3. Comments:

THE BOARD SHOULD BE REMOVED FOR GROSS
NEGLIGENCE - ACC SHOULD ASSUME STEWARD-
SHIP
SMOKE AND MIRRORS
BY THE BOARD -

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3. Comments: *The meeting was helpful in understanding*

the board's position but I strongly disagree.

*If Talking Rock paid the same rate, it would
hance then make up for any loss of revenue.*

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3. Comments: Why wasn't a 6% 3/60 implemented?

Why is the golf course not considered a "customer"?

Why don't we all pay the same rate?

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3. Comments: Are we regulating all water used by the golf course?
Why not shut the golf course down?

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: MR. Taylor should have been allowed
to answer questions. Mr. Bourassa does not
understand the 15% pay back or the current ICR
situation. Can you say depreciation cost at TRC
why would or should ICR pay?

ICRWUA Member Survey

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a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: Where are the factual # numbers?

ICRWUA Member Survey

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a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

Are you going to get
a vote from all customers not
just the people here tonight =>

ICRWUA Member Survey

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a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: I Do not Agree with the LOU —

AND DO NOT WANT THE BOARD TO
GO FORWARD WITH IT.

— Transfer all Wells To Board AND CHARGE
TARIFF RATES TO EVERYONE, INCL TRGC.

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: I FAVOR IMPLEMENTING A.C.C. ORDER 64360.
I DO NOT AGREE WITH THE WELL AGREEMENT OR THE L.O.U.

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

THIS WAS A JOKE!

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: ① MEET ACC REQ' MTS OR "NULL & VOID"
② RECOVER INCOMES FROM GOLF COURSE
③ SET GOLF COURSE RATES SAME AS ALL USERS OR...
④ SEPARATE EAST/WEST WATER SYSTEMS (COS)

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

The panel was useless

ICRWUA Member Survey

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3. Comments: _____

ICRWUA Member Survey

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3. Comments: _____

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: FORCE COMPLIANCE WITH ORDER 64360

IT IS REDICULOUS FOR THE GOLF COURSE TO
PAY SUCH A LOW RATE FOR WATER RELATIVE TO
DOMESTIC USERS. THIS ENCOURAGES WASTEFUL USE OF
A DEFINITELY LIMITED RESOURCE (WATER)

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: *I don't know, but maybe so*
For me it does sound queer
I hate like hell to doubt your word
But your bull shit don't go here.

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

*Cost course should be waivered with
effluent water 100% - no storage lake
should be built,*

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: The water system seems to be
a disaster & the board seems
to be making it worse with
additional agreements.

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: *This meeting seemed very short to
Talking Back - (11)*

ICRWUA Member Survey

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ICRWUA Member Survey

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3. Comments: _____

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: THIS WAS OBVIOUSLY A MEETING
OF A "US BOARD" VS "THEM". MR PRYOR
WAS A POOR EXAMPLE OF "LETS WORK
THIS OUT"; VERY UNPROFESSIONAL CONDUCT AND
WAS EAGER TO SIDE WITH THE TRGC PARTICIPANT
QUESTIONS. GET THIS WORKED OUT AND SAVE
THE ATTYNY FEES AND NO MORE TRYING TO
GIVE MORE SLOW JOBS.

ICRWUA Member Survey

39

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

I AM INCREASINGLY CONCERNED THAT OUR BOARD HAS NOT IN THE PAST REPRESENTED IN A DIRECT AND FORTHRIGHT MANNER, THE BEST INTERESTS OF RESIDENTS WEST OF WILLIAMSON VALLEY ROAD.

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: Does not address ACC's
current position.

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: Here is an agreement I could both understand and support: All users of water pay THE SAME RATE (with INCREASING RATES FOR COMMERCIAL USERS who use substantially higher proportion of water for profit) and PAY THE SAME PROPORTION of the operating expenses. No one has acknowledged that water is a finite resource in our location. The agreement needs to reflect stewardship. I am a golfer but cannot support the continuing obscene waste of water.

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

10

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3. Comments: _____

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

WHY HAS WELL #1 NOT BEEN TRANSFERRED PER THE
ACC DECISION?

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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3. Comments: _____

ICRWUA Member Survey

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ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

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ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

24

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: IF more prior meeting had provided answers to question asked rather than "I don't know." A lot of problems could have been avoided.

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

This seems confusing!

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

THE POINTS PRESENTED BY BOARD &
MR AYER SHOULD HAVE BEEN IN A POSITION
SO YOUR AUDIENCE COULD LOGICALLY FOLLOW & RISKY
UNFORTUNATELY THE MOST IMPORTANT SECTION
Q&A WAS OF VERY LITTLE VALUE BECAUSE PANEL
APPEARED UNPREPARED, CONFLICTING RESPONSES W/
REGARDS TO FINANCIAL QUESTIONS AND VERY DISORGANIZED

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

Undecided because it was not
made clear if the LOU is compatible & agreeable
with the ACC's
Why have LOU if ACC won't agree

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

Not good questions

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

- good Meeting
- Better understand issues
will respond after get
mail out -

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

STOP SPENDING ^{MY} MONEY ON LAWYERS
AND FOCUS ON BUILDING ANOTHER WELL
AND MORE PRODUCTIVE ACTIVITIES

ICRWUA Member Survey

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Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: Still confused

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: TOO MANY ISSUES, NOT ENOUGH
DIRECT COMPARISON OF POINTS, IP-Spreadsheet
TYPE FORMULA

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: _____

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: It looks like Harvard trustees
took advantage of the incompentence
and ~~is~~ trust of the ICRWUA now and
in the past.
In the Q&A session Dwayne Taylor did
not spend time to respond.

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: Just follow OH 360 to the letter

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments:

we cannot get away from the fact that TRR failed to transfer well #1 per 64360 - if TRR/G were to pay what it owes from 64360, it would exceed \$600,000, right. The water board has failed to be a fiduciary

→

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case. *BEFORE I GO HERE*

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree 91

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree 11

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: TRR NEEDS TO GIVE US WELL #1
AND WE SHOULD GET DIVORCED FROM TRR.

ICRWUA Member Survey

1. I better understand the issues associated with the present rate case.

a. well field issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

b. financial issues;

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

2. I believe that the LOU (letter of understanding) provides a reasonable resolution of the issues in the rate case.

Strongly Agree Moderately Agree Undecided Moderately Disagree Strongly Disagree

3. Comments: IT IS MY OPINION THAT BOTH
SIDES HAVE DONE A POOR JOB
OF TRYING TO CLARIFY THE ISSUES.
EGOS ARE GETTING IN THE WAY!
I DO FEEL THAT THE LOU TO FULL
OF ERRORS AND OMISSIONS.

Why not do the right thing -

① water to take well #1 / + a second well

② change TRGC the back charge
from 64360 - + interest

③ make TRGC a customer at
same rates as every one else
in the future